



September 9-11, 2002

**The First Annual Conference
on Post-Deployment Care**

Risk Communication and Terrorism:

New Clinical Approaches



www.PDHealth.mil

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on Post-Deployment Care**



Risk Communication and Terrorism:

New Clinical Approaches

**THE PURPOSE OF THIS THREE-DAY CONFERENCE IS TO PRESENT AND
DISCUSS CUTTING-EDGE INFORMATION ON CLINICAL RISK COMMUNICATION
TO STRENGTHEN HEALTH PROVIDER-PATIENT RELATIONSHIPS.**

WHAT IS RISK COMMUNICATION? Clinical risk communication is the purposeful exchange of information between providers and patients designed to help people make better health decisions. Dialogue regarding values, concerns, opinions, reactions, and options are important parts of clinical risk communication.

WHAT ARE THE CONFERENCE OBJECTIVES? To describe clinical risk communication and its application to provider relationships in the context of war and terrorism. ■ To provide clinicians and health care professionals with information about practical risk communication using case studies and standardized community and patient-centered scenarios. ■ To increase the knowledge and skills of providers by fostering collaboration and dialogue between risk communication experts and health care providers. ■ To develop a set of recommendations for clinical risk communication for future use by the U.S. Department of Defense in the areas of research, policy, and practice.



**Embracing the health
needs of those who
serve and sacrifice...**



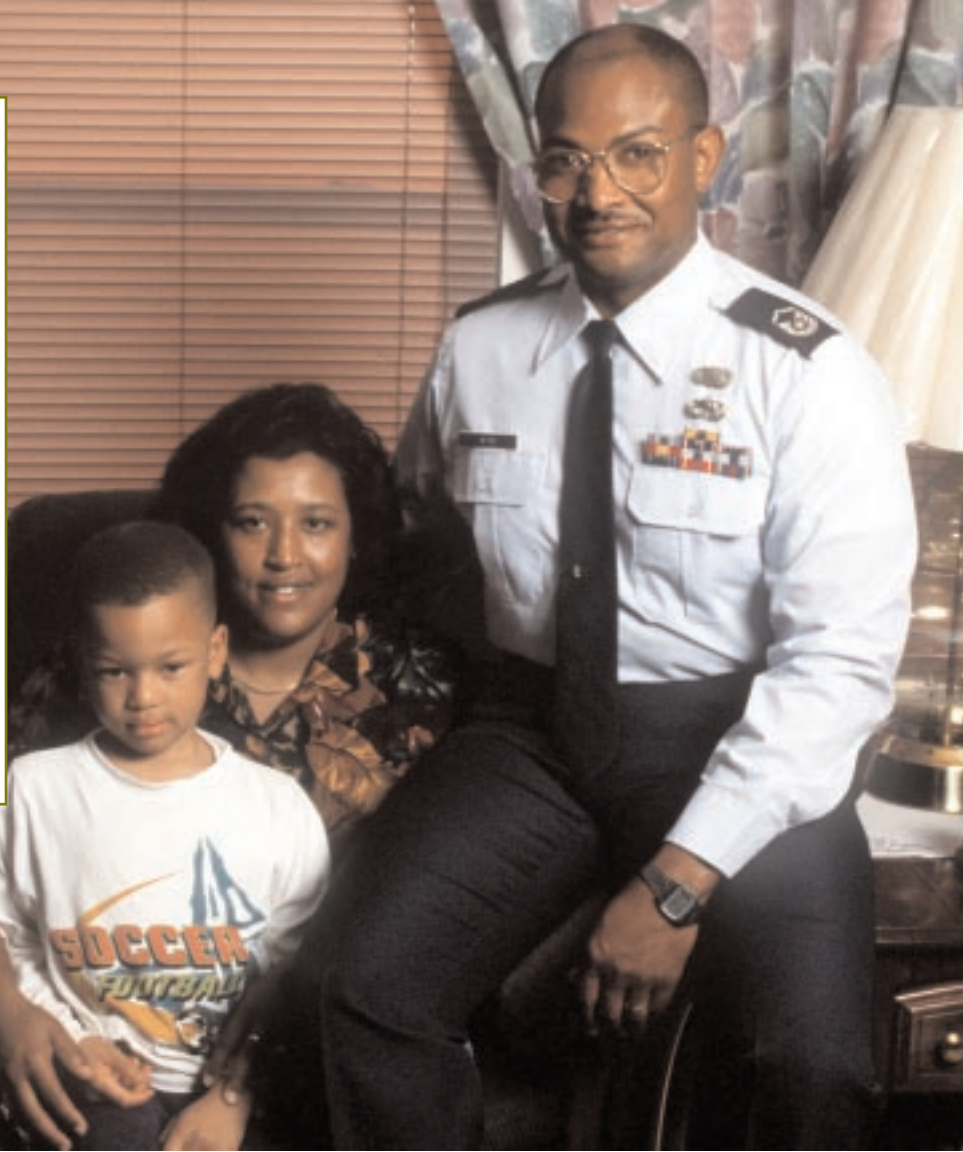
**Building trust for
better patient care
and health outcomes**

WHO SHOULD ATTEND? Doctors, nurses, social workers, psychologists, health care administrators and other health care professionals who offer or manage occupational or military health care services for workers, former workers, military personnel, veterans and their family members.

WHY SHOULD *YOU* ATTEND? The conference will provide opportunities to: ■ Meet and dialogue with a host of national and internationally known risk communications experts. ■ Network and dialogue with colleagues. ■ Learn and enhance new skills for effectively communicating with your patients. ■ Participate in anniversary activities to honor the heroes of September 11.

BREAK OUT SESSIONS AND CONFERENCE EVENTS Selecting Break out Sessions: Conference break out sessions are scheduled concurrently on each day and will consist of two basic formats—experiential and presentation. The experiential sessions will last three hours in length and will consist of interactive case studies and role-playing activities. The tracks are also tailored to the needs of participants—one for providers and others who have direct patient contact and one for those looking to improve risk communication skills with community issues. We hope that these options will address your diverse needs.

Fostering patient, family and provider partnerships



TECHNICAL PLANNING COMMITTEE ** **Maria Pavlova**, MD, Ph.D., Office of Health Studies, US Department of Energy ■ ** **LTC Charles Engel**, MC, USA, Director, DoD Deployment Health Clinical Center ■ **Mark Brown**, Ph.D., VA Environmental Agents Service ■ **CDR Sally Brown**, Military & Veterans Health



Coordinating Board ■ **Matthew Friedman**, MD, Ph.D., VA National Center for PTSD ■ **Lt Col Roger Gibson**, USAF, DoD Office of Assistant Secretary of Defense for Health Affairs ■ **B. Denise Hawkins**, M.A., Widmeyer Communications ■ **Han Kang**, DrPH, VA War-Related Injury & Illness Study Center, DC ■ **COL Kenneth Hoffman**, MC, USA, Military & Veterans Health Coordinating Board ■ **Benjamin Natelson**, MD, VA War-Related Injury & Illness Study Center, East Orange, NJ ■ **Lamonica Nelson**, Office of Continuing Health Education, Uniformed Services University ■ **COL Frances O'Donnell**,

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** Planning Committee Co-Chairs

REFLECTIONS ON HOPE AND COURAGE 2002 Art Contest for Children and Young Adults



CONTESTANTS: Submit original artwork conveying themes of hope and courage following the events of Sept. 11. Artwork may be done in pencil, ink, chalk or paint.

Winning entries will be displayed at the First Annual Conference on Post-Deployment Care Risk Communication and Terrorism: New Clinical Approaches.

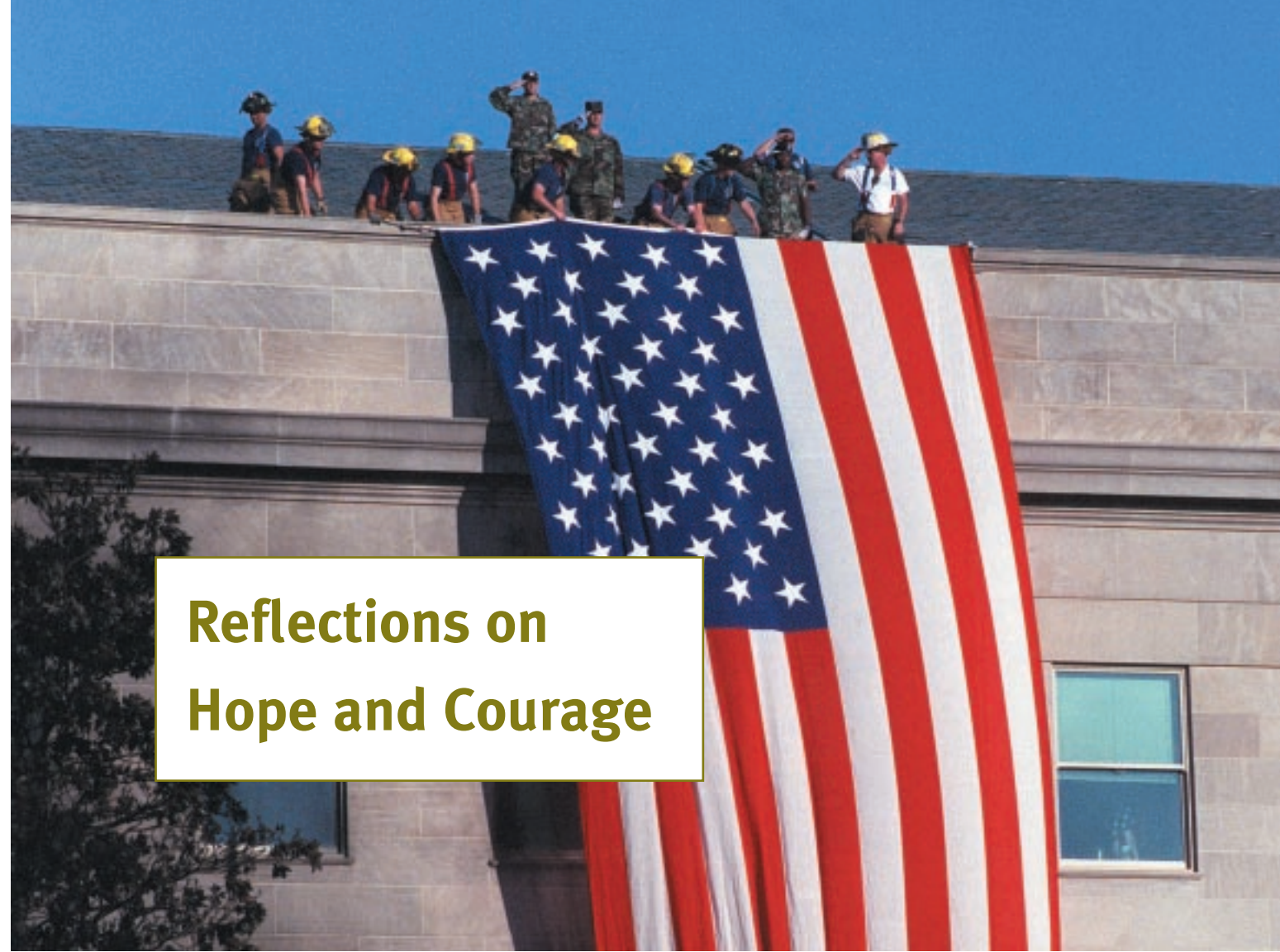
DEADLINE: Entries must be postmarked by August 9, 2002. Go to www.PDHealth.mil or call 202.356.107 DSN: 662 for more info & entry form.

CATEGORIES: Age groups: 6-8, 9-12, 13-15, 16-18

WHO MAY ENTER: The children of: Active/Retired Military ■ National Guard ■ Reservists ■ DoD/Federal Workers ■ Firefighters/Police ■ Emergency Medical Response Workers

GRAND PRIZE: Trip for 3 to Walt Disney World Orlando (TBD)
1st Place: \$500 ■ **2nd Place:** \$250 ■ **3rd Place:** \$125

MAIL: Artwork and entry form to: DHCC Art Contest, P.O. Box 59667, Washington, DC 20012



**Reflections on
Hope and Courage**



Improving relationships using new technologies

INFORMATION ABOUT CONTINUING HEALTH EDUCATION

The Uniformed Services University of the Health Sciences (USUHS) is coordinating the Continuing Health Education. The exact number of hours will be determined prior to the conference. Attendees will receive their appropriate certificates at the conference. You must provide us with your social security number during registration to obtain CHes. Physicians, nurses, health care executives, psychologists, and social workers are eligible for continuing health care education credits for this conference. Please review the accreditation statements below that pertain to your discipline. You will need your social security number to register and receive continuing education credits online or by mail.

CONTINUING MEDICAL EDUCATION: The Uniformed Services University of the Health Sciences (USUHS) is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. USUHS designates this educational activity for category 1 credit toward the AMA Physician's Recognition Award. Each physician should claim only those hours of credit that he/she actually spent in the educational activity.

CONTINUING EDUCATION FOR NURSES: This activity is provided by USUHS, which is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation

CONTINUING EDUCATION FOR HEALTH CARE EXECUTIVES: USUHS is authorized to award pre-approved Category II (non-ACHE) continuing education credit for this program toward advancement, or re-certification in the American College of Healthcare Executives Participants in this program wishing to have the continuing education hours applied toward Category II credit should list their attendance when applying for advancement or re-certification in ACHE.

CONTINUING EDUCATION FOR THE AMERICAN PSYCHOLOGICAL ASSOCIATION: USUHS is approved by the American Psychological Association to offer continuing education for psychologists. USUHS maintains responsibility for the program. Please see information in the APA Continuing Education Pack for objectives and credit hours.

CONTINUING EDUCATION FOR SOCIAL WORKERS: This course is sponsored by USUHS, which is accredited as a provider of continuing education for social workers by the Maryland State Board of Social Work Examiners. This program has been awarded Category I continuing education credit. USUHS maintains responsibility for the program.

CONTINUING EDUCATION FOR OTHER ALLIED HEALTH PROFESSIONALS: A certificate of attendance will be provided for any allied health professional or attendee at the conference.

